



MATTHEW COLE M.S.

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🏠 Powder Springs, GA

☎ 4048249657

Work experience

Software Engineer II

CareerBuilder, Atlanta, Ga

05/2018 – present

- Backlog negotiation and project estimations.
- Coding, testing and fixing programming errors.
- Develop and maintain applications passing through all stages.
- Full stack development using .NET, Angular, and Node technologies
- Interacted with QA team, solving bugs through a trouble ticket system.

Site Reliability Engineer

The Home Depot, Smyrna, GA

01/2018 – 04/2018

- Partnered with engineering teams and product owners to analyze and identify reliability shortfalls and benchmarks within the team's purview.
- Conducted weekly KPI meetings to discuss metrics such as volume, availability, latency, and errors for managed services.
- Built software with React, Angular, and Java.

Platform Operations Specialist

Kabbage, Atlanta, Ga

04/2017 – 11/2017

- Participated in prioritization and release discussions with stakeholders.
- Wrote user stories for requested features.
- Created GUI tools in C#.
- Wrote LINQPad and SQL queries for data analysis purposes.

Application Support Analyst

WorldPay US, Atlanta, GA

02/2014 – 04/2017

- Used T-SQL to generate business reports, manage application data, and troubleshoot application issues
- Responsible for researching the causes of automated job failures ran through Argent Job Scheduler and CA Workload Automation software, and troubleshooting failed jobs.
- Wrote support tools using C#, jQuery, and T-SQL.
- Wrote numerous SQL scripts to automate much of the previously manual work.
- Worked on-call rotations to respond to outages with the company's mission-critical services.

Education

M.S. in Applied Computer Science

University of West Georgia, Carrollton, GA

08/2015 – 06/2017

B.A. in International Affairs

Kennesaw State University, Kennesaw, GA

09/2007 – 12/2010

Volunteering

Community Advisor

Wheeler High School, Marietta, GA

08/2018 – present

- Assisted high school magnet program computer science club in my role as a community advisor
- Taught programming methodologies and database design.
- Assisted in the planning and task management of a large-scale project with community impact.